Date: June 26, 2006   **Number:** TAB 06-004

To: Distribution, Global

PC1616, PC1832, PC1864 SIA Format

This is to inform you of a potential issue regarding the PC1616, PC1832 and PC1864 v4.10 control panels. Advanced stress testing conducted by Engineering has revealed that under very rare circumstances the panel could fail to report events to the central station if the SIA format is used. Only the SIA format is affected.

A new software version has been released to correct this issue.

While the likelihood of the issue occurring is very small, we suggest that all customers upgrade their control panels to the latest software, v4.11 or program the control panel to report using a format other than SIA to avoid any possibility of the issue occurring.

We apologize for any inconvenience this may have caused.

Please contact the DSC Customer Help Center at 905-760-3000, or send an email to info@dsc.com or tech@dsc.com if you have any questions.

Harry Scholz
Manager, Customer Help Center

905-760-3000 ext. 2441
hscholz@dsc.com

Digital Security Controls
3301 Langstaff Road,
Toronto, Canada
www.dsc.com

DSC

tyco / Fire & Security